

# List of support programs for internally displaced persons



December 2025

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The Coalition of Organizations Working on the Protection of the Rights of Persons Affected by the Armed Aggression against Ukraine regularly receives numerous inquiries regarding the support programs available to internally displaced persons (hereinafter – IDPs). The situation faced by millions of people forced to leave their homes is extremely challenging. People lose housing, employment, and social ties. Access to state support often determines the possibility of integration and adaptation within host communities. For this reason, we have prepared a comprehensive list of support measures aimed at assisting IDPs – ranging from financial assistance and compensation to various forms of material and social support.





## COMPENSATION FOR DAMAGED OR DESTROYED HOUSING

### 1. "eVidnovlennia"

This is a state program that provides compensation to individuals whose housing has been damaged or destroyed as a result of armed aggression by the Russian Federation. The program offers either **financial assistance** for repairing damaged housing or a **housing certificate** that can be used to purchase new accommodation. Applications can be submitted via the *Diia* mobile application or *Diia* portal. Compensation is provided in non-cash form and may be used only with approved program partners.

#### Compensation is provided depending on the type of damage

##### **Damaged housing** that needs to be repaired

Funds are provided if the housing:

- damaged due to hostilities after February 24, 2022;
- is located in unoccupied territory where there is no active combat;
- has been assessed by a commission as being capable of restoration;
- has not been repaired independently (assistance is available if the owner has not carried out repairs at their own expense).

The funds can be spent on:

- purchasing building materials;
- ordering repair services.

##### **Destroyed housing** that is completely destroyed and cannot be restored

Funds are provided if the dwelling:

- destroyed due to hostilities after February 24, 2022;
- is located in unoccupied territory;
- is not subject to restoration (recognized as uninhabitable after the commission's assessment; completely destroyed, beyond repair);
- has an owner (the application may be submitted by a person who has ownership rights).

The funds can be spent on:

- purchasing new housing;
- building new housing.

For more details, please visit the official [website](#).





## **CREDIT AND INVESTMENT PROGRAMS (LENDING SCHEMES)**

### **1. "eOselia"**

This is a state-supported affordable lending program that enables eligible borrowers to obtain a mortgage at preferential interest rates of 3% or 7% per annum, depending on the applicant's category. Under the program, the state compensates banks for part of the loan cost, while borrowers pay only the reduced interest rate, making the purchase of an apartment or a house more affordable. The program also provides for a minimum down payment of 10-20% and offers mortgage terms of up to 20 years.

**Certain categories are eligible for 3% for the first 10 years and 6% from the 11th year onwards:**

- contract servicemembers of the Armed Forces of Ukraine;
- healthcare professionals;
- teachers at state and municipal educational institutions;
- scientific and scientific-pedagogical workers of state or municipal educational institutions and scientific institutions.

**Mass mortgage at 7% for the first 10 years and 10% from the 11th year:**

- war veterans and their families;
- internally displaced persons;
- citizens who do not own housing or whose housing is less than  $52.5 \text{ m}^2 + 21 \text{ m}^2$  for each additional family member.



## Information on State Housing Lending

For internally displaced persons who do not qualify under other preferential categories, the interest rate is set at 7% per annum for the first 10 years, increasing to 10% from the 11th year onward. The maximum loan term is 20 years. The minimum down payment starts at 20%, or 10% for young borrowers.

Internally displaced persons and residents of frontline areas may also access a state-supported preferential mortgage that includes significant financial support: coverage of 70% of the down payment, 70% of monthly mortgage payments during the first year, and compensation of up to UAH 40,000 for one-time bank fees, funded from the state budget. Eligibility is limited to individuals or families who do not own other housing, except for property located in areas of active hostilities or in the temporarily occupied territories.

Loans under this program are provided by participating banks, including Oschadbank, PrivatBank, Globus Bank, Ukrgasbank, Sky Bank, Sense Bank, Tascombank, BISBANK, Bank Credit Dnipro, and Radabank.



### Eligibility criteria

Ukrainian citizens:

- aged 18 or older (as of the date of the loan application);
- under 70 years of age (as of the repayment date);
- solvent (confirmed by a certificate from the main place of work indicating the position held);
- who do not own their own house or whose house:
  - less than  $52.5 \text{ m}^2 + 21 \text{ m}^2$  for each additional family member (spouse and minor children living with you);
  - located in a combat zone or temporarily occupied territory;
- are not included in sanctions lists;
- do not participate in other state housing programs (with the exception of a housing certificate under the "eVidnovlennia" program, living in temporary accommodation or temporary housing).



### Housing requirements:

- maximum cost – up to UAH 2,000,000;
- for IDPs – real estate no older than 20 years;
- for citizens from frontline territories, the following rules apply:
  - property no older than 20 years for privileged categories and veterans in the Chernihiv, Sumy, Kharkiv, Zaporizhzhia, and Kherson regions;
  - no older than 3 years – for housing outside these regions.



## Algorithm for obtaining a mortgage:

1. Submit an application for “eOselia” in the “Diiia” app.
2. Receive a positive eligibility decision and select a participating bank to receive a loan.
3. Submit the required documents to the chosen bank, along with an application for state compensation.
4. The bank forwards the application to the Pension Fund of Ukraine.
5. The Pension Fund verifies the submitted data for compliance with the terms of the compensation program.
6. Once verification is completed, the applicant may proceed with obtaining a mortgage loan with state compensation.

For more details, please visit the official [website](#) eOselia and the Ministry of Social Policy [website](#).



2.

## Loan from Derzhmolodzhytlo for IDPs in cooperation with KfW/CEB (BRRE)

The project covers the entire territory of Ukraine, with the exception of the TOT and territories where hostilities are ongoing.



### Eligibility criteria

The program is open to individuals and families who are registered as IDPs and do not own residential property (except for properties in the temporarily occupied territories).



### Terms

IDPs may obtain loans at a preferential interest rate of 3% per annum, with a loan term of up to 30 years, provided the borrower does not reach the age of 65 by the end of the loan period. The minimum down payment is 6%.

Applicants are selected through a computerized random selection process, using a random number generator, to ensure transparency and fairness.

For more details, please visit the official [website](#).



### 3. "Own house" Program

This is a state program that provides rural residents, including internally displaced persons, with preferential long-term loans for the construction, completion, reconstruction, or purchase of housing in rural areas. Eligible participants include individuals who live and build in villages, as well as those who work within the relevant district.

Loans are available for a maximum term of up to 30 years at an interest rate of 3% per annum. Families with three or more children are eligible for interest-free loans.

The loan amount is determined by the Fund for the Support of Individual Housing Construction in Rural Areas, based on the borrower's solvency. The loan may not exceed the estimated cost of the housing project or the following maximum amounts:

- UAH 600,000 for the construction of a new residential building;
- UAH 350,000 for reconstruction or major repairs, including energy efficiency measures and thermal modernization, as well as completion of unfinished housing;
- UAH 500,000 for the purchase of housing;
- UAH 150,000 for the construction of engineering networks and connection to existing utilities.



**Important:** the program is implemented jointly with the state, represented by the Ministry of Development, and regional funds supporting individual housing construction in rural areas, so the amount of funding in each region and the details of participation should be clarified directly on the websites of regional funds or state administrations.

You can familiarize yourself with the regulatory framework at the following [link](#).





## **HOUSING PROVISION AND COMPENSATION PROGRAMS FOR IDP ACCOMMODATION**

### **1. Housing Vouchers of UAH 2 Million**

This program introduces a new state support instrument for specific categories of internally displaced persons (IDPs): a housing voucher with a nominal value of UAH 2 million, which may be used for the purchase or construction of housing. The voucher can be applied toward the purchase of an apartment or house, investment in housing under construction, or used to cover a down payment or repay a mortgage loan.



#### **Terms**

The housing voucher is an electronic payment document with a value of UAH 2 million, generated and stored in the State Register of Damaged and Destroyed Property. The voucher may be used for:

- purchasing housing (an apartment, house, or other residential premises);
- investing in or financing housing construction;
- purchasing a share of ownership in residential property;
- purchasing the land plot on which the housing is located;
- paying the initial mortgage down payment;
- repaying an existing mortgage loan.



#### **Eligibility criteria**

IDPs may apply if they simultaneously meet all of the following conditions:

- hold a valid internally displaced person (IDP) certificate;
- have the status of a combatant or a person with a war-related disability (civilians are excluded);
- have confirmed prior residence in a temporarily occupied territory, as indicated in the IDP certificate;
- hold a valid IDP certificate reflecting a current place of residence in government-controlled territory.

## Additional conditions

- The household must not own residential property in government-controlled territory (exceptions apply in cases of an outstanding mortgage or housing located in an area of active hostilities);
- The household must not be receiving other forms of housing assistance or have active applications under the eVidnovlennia program;
- Residential property located in the temporarily occupied territories is not taken into account.



## Application procedure

*(via the Diia mobile application only)*

1. Update the Diia mobile application.
2. Select Services for IDPs → Housing Voucher Application.
3. Confirm household composition.
4. Obtain spousal consent via Diia.Signature (if consent is not provided within 36 hours, the application is cancelled).
5. Sign and submit the application.



**IMPORTANT:** the voucher is valid for 5 years, and the purchased housing cannot be sold or re-registered within 5 years. The voucher can be used after the actual payments start.

You can find out more about the program on the Ministry of Social Policy [website](#).



## 2. Temporary Housing

Local councils or other authorised bodies establish temporary housing funds through the construction, purchase, reconstruction, or conversion of premises, the transfer of ownerless housing, and with support from international donors.



### Housing from the fund is provided free of charge to:

- IDPs and their family members at their actual place of residence/stay within the territory of the authorized bodies;
- persons receiving rehabilitation assistance outside their declared/registered place of residence on an outpatient basis in state or municipal health care institutions:
  - combatants;
  - persons with war-related disabilities.



**Important:** housing is not subject to privatization or exchange, and is allocated at a rate of at least 6 square meters per person.

- The following groups have priority rights to housing from the fund:
- large families;
- families with children;
- pregnant women;
- persons who have lost their ability to work;
- persons of retirement age whose homes have been destroyed or rendered uninhabitable as a result of armed aggression by the Russian Federation;
- persons receiving rehabilitation assistance outside their declared/registered place of residence on an outpatient basis in state or municipal health care facilities.

Housing is allocated by decision of the authorised community body following the submission of an application and the required supporting documents. A decision is taken within 10 working days of the application being submitted.

You can familiarize yourself with the regulatory framework at the following [link](#).



### 3. "Prykhystok" Program

This program provides monetary compensation to homeowners who offer free accommodation to IDPs. Compensation is paid for an initial period of six (6) months, with the possibility of automatic renewal for an additional six (6) months following verification. The amount of compensation is UAH 450 per month per person.



#### Eligibility conditions

Compensation is granted provided that:

1. IDPs relocated (including repeated displacement) from territories where the end date of hostilities or occupation has not been determined and do not own housing exceeding **13.65 m<sup>2</sup>** per person outside such territories; or
2. IDP housing was destroyed or damaged beyond habitability, as recorded in the relevant state register (State Register of Property Damaged and Destroyed as a Result of Hostilities, Terrorist Acts, Sabotage Caused by the Armed Aggression of the Russian Federation against Ukraine) or confirmed by an inspection act or technical assessment report; and
3. IDPs are not first-degree relatives of the housing provider; and
4. IDPs do not receive rental housing subsidies; and
5. The IDPs have not stayed abroad for more than 30 consecutive calendar days, except for documented reasons such as official business travel, medical treatment, educa-

tion, children's health-related stays, internships, rehabilitation, visits to health care institutions, judicial or law enforcement authorities, or circumstances beyond their control; and

6. The IDPs have not purchased or received housing within three months prior to submitting the application or during the compensation period, except for housing located in areas of hostilities or occupation, or housing that has been destroyed or damaged.



### How to receive compensation?

Housing providers who plan to apply for the first time must, together with a representative of the IDP family, contact the Pension Fund of Ukraine (PFU) authorities in the month of the IDP's placement, submit [a notification](#) in the prescribed form and [an application](#) with the necessary information about themselves and each person placed.

For housing providers who have already participated in the program as of December 31, 2024, compensation payments will continue automatically from January 1, 2025, with eligibility reviewed every six months.

### The application for compensation is possible in:

- online through [the PFU e-services portal](#) or the Pension Fund of Ukraine mobile app with qualified electronic signatures or advanced electronic signatures, based on a qualified electronic signature certificate or confirmed by other means of electronic identification that allow the identity of the person to be established, to which electronic photocopies or scanned copies of documents confirming the information provided should be attached;
- in person at the PFU service center with the presentation of the originals of supporting documents.

4.

## Compensation for Housing and Utility Services During IDP Accommodation

This program provides compensation for the cost of housing and utility services, as well as the purchase of liquefied gas, solid fuel, and liquid stove fuel, incurred while accommodating IDPs.



### Who is eligible?

- Legal entities, regardless of ownership (institutions, establishments, organizations).
- Individual entrepreneurs.



## Eligibility conditions

Compensation is provided if all of the following conditions are met:

1. The IDPs are accommodated **free of charge** in buildings or premises;
2. The IDPs are relocated (including repeated displacement) from territories where the end date of hostilities or occupation has not been determined and **do not own housing exceeding 13.65 m<sup>2</sup> per person** outside such territories;
3. The IDP's housing was destroyed or rendered uninhabitable, as recorded in the relevant state register or confirmed by an inspection act or technical assessment report;
4. The housing owner **does not receive compensation** for housing and utility services, liquefied gas, solid or liquid fuel at the address of IDP accommodation;
5. The IDPs **do not receive rental subsidies**;
6. The IDPs **do not receive housing subsidies or benefits** for utilities or fuel at another address;
7. The IDPs have **not been abroad for more than 30 consecutive calendar days** (except for official business trips, medical treatment, education, children's health improvement, internships, rehabilitation, visits to healthcare institutions, judicial and law enforcement authorities, or for reasons beyond her/his control, as documented);
8. The IDPs did **not purchase or receive housing** within three months prior to application or during the compensation period (except housing in areas of hostilities/occupation or destroyed/damaged housing);
9. There is a confirmation from utility service providers regarding applicable tariffs and payments.



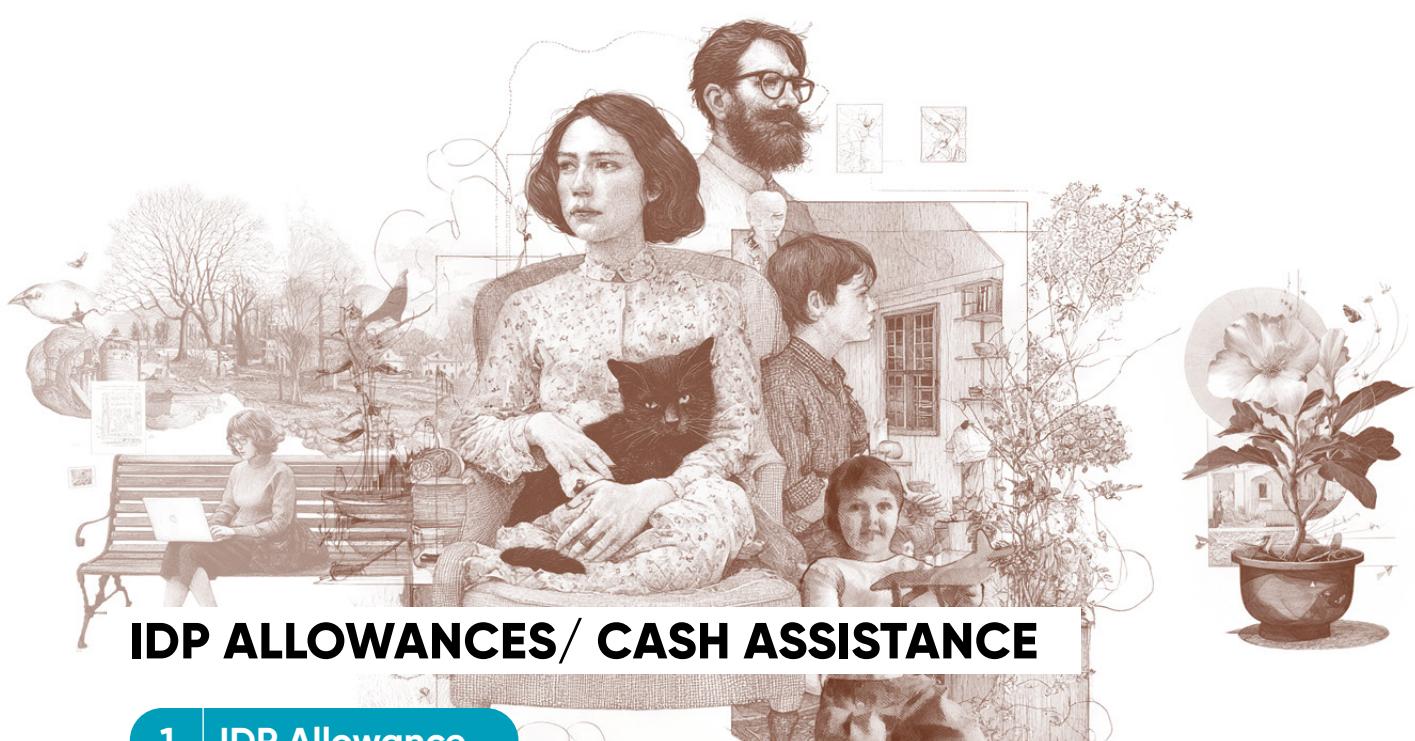
## Application procedure

From 1 May 2025, legal entities and individual entrepreneurs shall submit an application in electronic form with a qualified electronic signature or an advanced electronic signature based on a qualified electronic signature certificate or confirmed by other means of electronic identification that allow for identification, through the electronic office on the electronic services portal of the Pension Fund of Ukraine from the month of IDP placement.

In case of changes (in the list of housing and communal services, the composition of the IDP, or the possibility of accommodation), a new application must be submitted in electronic form to the PFU within 10 working days.

The procedure for applying for compensation for housing and communal services for IDP accommodation can be found at the [link](#).





## IDP ALLOWANCES/ CASH ASSISTANCE

### 1. IDP Allowance

The assistance is intended to provide social support to IDPs from vulnerable groups and to encourage IDPs of working age to find employment.



#### **The following persons are eligible for assistance:**

- displaced persons who have moved from areas where hostilities are or were taking place, as well as from the temporarily occupied territories;
- displaced persons whose homes have been destroyed or damaged beyond repair;
- persons who have been evacuated from areas where mandatory evacuation has been declared;
- IDP children;
- IDP students under the age of 23 without families;
- displaced military personnel receiving medical treatment for combat-related injuries.



#### **Eligibility criteria**

Assistance is granted by submitting an application for living assistance. This can be done in the mobile application "Diia" by contacting the Administrative Services Center or the Pension Fund of Ukraine at the place of actual residence. Payments are granted for 6 months to families applying for assistance for the first time and are paid monthly to one of the family members (authorized person) per family member:

- for persons with disabilities and children - UAH 3,000;
- for other persons - UAH 2,000.

See the article "How to get financial assistance for displaced persons: Instructions" at the [link](#).



## 2. Housing Rental Subsidy

IDP families who meet the following criteria are eligible for assistance:

- do not own housing exceeding 13.65 square meters per person;
- spend more than 20% of their family income on rent;
- have housing that has been destroyed or damaged to the extent that it is uninhabitable, as recorded in the Register of Damage for Ukraine or in a corresponding commission or technical inspection report;
- do not receive IDP allowances (if a subsidy is granted, it is necessary to revoke living assistance for the duration of the payment);
- family members have no outstanding alimony payments;
- are not related to the landlord;
- are not participants in the “Prykhystok” program.

For families whose income does not exceed 2 subsistence minimums per person (UAH 5,840), the subsidy will cover a larger percentage of the rental cost.



### Eligibility criteria

The rental subsidy can be obtained at a branch of the Pension Fund of Ukraine, through the PFU web portal or mobile app, or at the Center for provision of Administrative Services. To do this, an IDP submits an application, a rental agreement, and documents confirming the grounds for the allocation of the subsidy (such as a document confirming that the person does not live at their registered/declared place of residence).

The application will be reviewed within 10 business days of receiving the necessary documents and information from state registries. The housing subsidy is granted for 6 months with further automatic renewal.

For more details about the program, please visit the Ministry of Social Policy [website](#).



3.

### Housing Compensation for Former Participants of the Anti-Terrorist Operation (ATO) from among IDPs

This program provides **state budget subventions to local budgets** for monetary compensation for housing to IDPs who directly participated in the **Anti-Terrorist Operation (ATO)**, as well as compensation for rent to war veterans.



#### Eligibility criteria

IDPs who:

- participated in ATO activities or national security and defence operations in Donetsk and Luhansk regions before 1 June 2018;
- hold the status of a combatant or person with a war-related disability (Group III);
- Are registered in the waiting list for housing as of June 1, 2024 (have a housing lease (rental) agreement – for the purpose of rent compensation);
- were first registered as IDPs before 24 February 2022 and remain registered as of the date of the compensation assignment;
- submitted an application within one month of registration on the housing waiting list.



#### Application

An application for monetary compensation is submitted in writing or electronically to the social protection authority at the place of residence or to the administrative services center.

For more details about the program, please visit the Diiia [portal](#).





## **SUPPORT FOR ECONOMIC INDEPENDENCE**

### **1. Compensation for Employment of IDPs registered after February 24, 2022**



#### **Who is eligible?**

- Employers who have hired IDPs registered after February 24, 2022, including those who received an IDP certificate after being hired under a fixed-term or indefinite employment contract (agreement) on a part-time basis.



#### **Eligibility conditions**

Compensation is provided for each employed IDP if:

- the employer is registered as a payer of the Unified Social Tax;
- wages paid for full time employment (monthly or hourly) are not lower than the statutory minimum wage;
- the employer has submitted a quarterly or annual tax report for the most recent reporting period as of the application date.



#### **Amount of compensation?**

The amount of compensation is the minimum wage:

- on a monthly basis (from April 1 – UAH 8,000);
- on an hourly basis (from April 1 – UAH 48).

The payment is made monthly, but for no more than three months, and for persons with disabilities among IDPs—for no more than six months. If an IDP worked for less than a full month, the amount of compensation is calculated in proportion to the time worked.

**!** **Important:** Compensation is granted only once per employed IDP and applies during the period of martial law and for 30 calendar days after its termination or cancellation.

Compensation is provided at the expense of the Ukrainian State Social Insurance Fund for Unemployment and other sources not prohibited by law.

## Where to apply

Applications for compensation are submitted no earlier than 5 calendar days after the IDP's employment and no later than 6 months from the date of the IDP's employment:

- in electronic form – through the "[Dlia](#)" portal;
- in paper form – through [the employment center](#) at the place of residence (including by email).

## 2. Compensation for Employment of IDPs registered before 24 February 2022



### Who is eligible for compensation?

Employers who have employed a registered unemployed IDP referred by the employment center on the terms of a fixed-term employment contract. Budgetary institutions are not eligible for compensation.



### Eligibility conditions

Compensation is provided for each IDP employed if:

- Employment is of a registered unemployed IDP referred by the employment center on the basis of a fixed-term employment contract;
- Employment guarantee for such persons is maintained for a period twice as long as the duration of the benefit/compensation payment;
- Employer has no arrears in the payment of the unified social contribution;
- Employer is not bankrupt and/or no bankruptcy proceedings have been initiated.



**Important:** Compensation shall not be provided if a person for whom such compensation has already been paid is employed.



## Amount of compensation

Compensation is paid in the amount of the actual costs incurred in paying the IDP's wages, but not exceeding two minimum wages, or the proportionate amount calculated therefrom if the person worked less than a full month.

The minimum wage is:

- monthly amount – UAH 8,000
- hourly rate – UAH 48.



## Eligibility conditions

Compensation is paid for each odd month of work during the year, but not more than for 6 calendar months or within 2 years, but not more than for 12 calendar months in the case of employment of registered unemployed IDPs belonging to the following groups:

- one of the parents or a person replacing them:
  - has a dependent child (children) under the age of 6;
  - is raising a child under the age of 14 or a child with a disability on their own;
  - is solely responsible for a person with a disability since childhood and/or a person with the first group disability;
- orphans and children deprived of parental care;
- people released after serving a sentence or compulsory treatment;
- young people who have completed or discontinued their studies in general secondary, vocational (vocational-technical), pre-higher and higher education institutions, who have been discharged from compulsory military or alternative (non-military) service, military service by conscription of reservists during a special period (within 6 months after completing or discontinuing their studies or service) and who are being hired for the first time;
- people who have 10 years or less left before becoming eligible for an old-age pension in accordance with Article 26 of the Law of Ukraine "On Mandatory State Pension Insurance";
- people with disabilities who have not reached retirement age;
- persons who have reached the age of 15 and who, with the consent of a parent or guardian, may be hired;
- combatants specified in paragraphs 19-21 of Part 1 of Article 6 of the Law of Ukraine "On the Status of War Veterans and Guarantees of Their Social Protection";
- able-bodied persons who are not working and receive state social assistance for low-income families;

- persons who have been deprived of their personal liberty as a result of armed aggression against Ukraine, after their release;
- other groups of citizens determined by the Cabinet of Ministers of Ukraine, taking into account the situation on the labor market, as well as the establishment of quarantine, the occurrence of an emergency, the introduction of a state of emergency or martial law in the country.



## Application process

You can submit an application for compensation for the costs of paying IDPs in any form to the employment center within 2 months from the date of employment.

### 3. Training Vouchers by Employment Centers

Training vouchers are available to unemployed IDPs who do not have a job. Applications can be submitted online or offline (at the nearest employment center).



#### Use of vouchers

Check [the list of educational institutions that are authorized to provide higher, pre-higher, and vocational \(technical\) education, for which a voucher can be issued](#). The maximum amount per voucher is UAH 30,280.



#### Required documents

1. Passport of a citizen of Ukraine.
2. Employment record book (duplicate) or information about employment from the register of insured persons of the State Register of Compulsory State Social Insurance. If the employment record book is kept by the employer, a copy certified by the employer must be submitted. If there is no employment record book or relevant entries in it, a certificate or civil law contract confirming the person's period of employment must be submitted.
3. A document confirming vocational (vocational-technical) or pre-higher or higher education (duplicates) or an education document (if available).
4. A document certifying registration in the State Register of Individuals.
5. Taxpayer document (except for persons who, due to religious beliefs, refuse to accept a taxpayer registration number and have officially notified the relevant controlling authority thereof, have a mark in their Ukrainian passport), which is provided in the absence of information about the taxpayer registration number in the Ukrainian passport.

6. Information about the number of the IDP registration certificate, the date of issue, and the name of the issuing authority.

For more details about the program, please visit the State Employment Service [website](#).



#### 4. Grant to Start or Develop a Business

A microgrant for your own business is a non-repayable, interest-free state aid to individuals and business entities, including IDPs, for the creation or development of their own business.



##### Grant amounts

- from UAH 50,000 to UAH 150,000 – provided that at least one job is created and an employee is hired for it;
- UAH 75,000 – subject to registration as an individual entrepreneur;
- up to UAH 250,000 – subject to the creation of at least 2 new jobs and the employment of workers in them;
- recipients aged 18 to 25 are eligible for a microgrant of up to UAH 150,000.



##### Eligibility criteria

- Ukrainian citizens – individuals.
- Individual entrepreneurs.
- Legal entities.



##### Application procedure

Ukrainian citizens who meet the following criteria are eligible for a grant for their own business:

- do not operate in the temporarily occupied territories, areas of active fighting, the Russian Federation, or Belarus;
- are not subject to sanctions, bankruptcy, or liquidation;
- are not financial or insurance institutions, funds, or pawnshops;
- are not involved in the production/sale of weapons, alcohol, tobacco, or currency exchange (with the exception of wine and honey drinks without added alcohol);
- have no court decisions on criminal liability.



##### Procedure for Obtaining a Grant for Own Business

The person has to submit an application and business plan through the Diia portal, pass an interview at the Employment Center, and after approval, create a business entity (sole proprietorship or legal entity) and sign a microgrant agreement.

For details, visit the State Employment Service [website](#).





## OTHER SUPPORT PROGRAMS AND MEASURES

### 1. "Municipal Nanny" Program

Childcare service for families with children under 3 years of age (or 6 years of age in certain cases).



#### Eligibility criteria

Ukrainian citizens, foreigners, and stateless persons who legally reside in Ukraine, who have entered into an agreement with a municipal nanny and are parents or guardians of:

- a child who needs additional care;
- a child under the age of 3 and are persons with disabilities of I or II groups;
- a child under the age of 6, if one of the parents or guardians is a person with a disability of group I or II;
- a child under the age of 3, if one of the parents or guardians is an internally displaced person;
- a child under the age of 6 who lives with their parents or guardians in an administrative-territorial unit where kindergartens are not operating due to martial law.



#### Eligibility criteria

Parents (official guardians) must find a municipal nanny, sign a contract with him/her, and submit the documents to the nearest social protection office. Parents pay the nanny first, and the state compensates part of the money based on the work performed, specifying the hours of care and the amount of money spent.



**Important:** to receive compensation, parents who are IDPs or families living in areas where preschools are not operating must:

- be employed; or
- be engaged in entrepreneurial activity; or
- undergo retraining; or
- be registered as unemployed (up to 6 months).

For more information about the program, please visit the Diia [website](#) or on the [website](#) of the Ministry of Social Policy.



## 2. Free Meals for IDP Children in Educational Facilities

IDP children are entitled to free meals in preschool, general education, and vocational education institutions, regardless of their form of ownership or subordination. This initiative aims to meet the basic needs of children, help them adapt to their new environment, and reduce the financial burden on families.



### Eligibility criteria

The founder(s) of educational institutions provide free hot meals in state and municipal educational institutions at the expense of the relevant budgets, in accordance with the regime (frequency) of meals established in the educational institution for IDP children and children affected by hostilities and armed conflicts.

For more details about the program, please visit the [website](#) of the National Social Service or refer to the [Resolution](#) of the Cabinet of Ministers of March 24, 2021, No. 305.



## 3.

### Experimental Project to Organize the Provision of Inpatient Care and Assisted Living Social Services to Older IDPs and Persons with Disabilities Based on the principle "Money Follows the Person"

"Money follows the person" (personalized funding) means that funds for social services are provided not to the institution, but directly to the person in need of care. Under the project, service recipients can independently choose a provider of inpatient care or assisted living services, and the state covers the costs of these services in accordance with needs of people receiving those.



## How to Access Services under the Project

You must submit an application to the local government at your place of residence or stay. After the application is submitted, social services determine the person's care needs. The service recipient chooses a service provider (this can be a state or non-state institution or an individual) that meets their needs. The state covers the costs of the selected services, taking into account the established needs.

For more details, please visit the official [website](#).



## 4. Social Service of Shelter for IDPs with Limited Mobility



### Who is considered an IDP with limited mobility under the service provision conditions?

Representatives of low-mobility groups among IDPs are considered to be persons who experience difficulties in moving independently, in particular:

- persons with disabilities;
- elderly persons;
- persons with temporary functional impairments (physical, mental, or sensory);
- persons with non-standard body sizes who, according to the conclusion of a social manager or authorized person (representative of a local government body), have functional limitations that complicate independent movement, spatial orientation, and understanding of information.



### Services Covered

The service provider is obliged to provide IDPs with everything necessary for temporary accommodation and basic support. In particular, the following is guaranteed:

- a bed with housing and communal services;
- necessary household items (hard and soft), clothing, footwear, and disposable meals;
- conditions for personal hygiene and sanitary care;
- access to places for cooking and eating, washing personal belongings;
- assistance in daily living and self-care (hygiene, nutrition, physical activity, etc.);
- support when moving around the room;
- assistance in developing social skills and adaptation;
- support in identifying life problems, analyzing them, and finding solutions;

- facilitation of interaction with specialists, organizations, and institutions (regardless of ownership);
- assistance in obtaining free legal aid in accordance with the Law of Ukraine "On Free Legal Aid".

After the service is provided (if necessary), within 3 working days, the recipient is provided with assistance in moving to the chosen place of temporary residence or their own house. This is carried out by the provider or the relevant local government body, and in its absence, by the military administration. Moving expenses are covered by the IDP.

The shelter service is provided to one recipient for no more than 12 months during the period of martial law, but no longer than until December 31, 2026.

You can familiarize yourself with the regulatory framework at the [link](#) or on the NGO's [website](#).



## 5. Long-term Nursing Care Service for IDPs

The aim of the project is to ensure the stabilization of the health (improving physical and psychological well-being) of IDPs evacuated from the territories, included to the where hostilities are (were) ongoing or temporarily occupied by the Russian Federation, approved by the Ministry of Development, by providing long-term nursing care services in healthcare facilities for further integration into the life of the local community.



### The service includes:

- medical assistance (following doctor's orders, taking medication, monitoring health, performing medical procedures, and wound care);
- special care (measures taken with regard to the specific diagnosis and individual characteristics of the recipient's illness);
- general care (assistance with dressing, hygiene procedures, and eating, which the recipient cannot perform independently);
- psychological support (providing emotional support, communication, creating a comfortable social environment for the recipient);
- provision of temporary accommodation/stay with housing and communal services;
- provision of items, materials, and equipment (clothing, footwear, bedding, personal hygiene items, tableware);

- at least four meals a day, including dietary meals, taking into account the physiological needs of the body for essential nutrients and energy as approved by the Ministry of Health, depending on age and gender.

The program is funded from the state budget. The rate for the service per recipient is determined as a daily rate of UAH 530.66.

For more information about the service, please visit the [website](#).



## 6. Free Legal Aid

IDPs are entitled to receive legal services free of charge. This right is guaranteed by Article 14 of the Law of Ukraine "On Free Legal Aid". Services are provided by the free legal aid (FLA) system.

### Free of charge services

- Legal advice.
- Assistance in preparing applications, complaints, and other legal documents.
- Assistance with court proceedings (representation in courts, preparation of documents for filing with the court).



### You can contact the FLA system:

- online (via social networks) and by calling 0 800 213 103;

offline (find the addresses of legal aid offices and consultation points [here](#)).



## 7. Exemption from Payment for Key Registration Services

Persons (registered or declared) in territories of active hostilities or the temporarily occupied territories (TOT), as well as legal entities and individual entrepreneurs registered in or displaced from such territories, are exempt from paying:

- administrative fees for state registration of real rights to real estate;
- fees for obtaining information from the State Register of Rights in paper form;
- administrative fees for registering changes in the Unified State Register (USR);
- fees for obtaining information from the USR in paper form (if requested about oneself);
- state duty for registration or dissolution of marriage, change of name, reissuance or correction of civil status records, as well as issuance of extracts from the State Register of Civil Status Records;
- fees for affixing an apostille to documents of justice authorities, courts, archives, and notaries concerning the specified persons.



### Eligibility Criteria

- Legal entities regardless of ownership (institutions, establishments, organizations);
- Individual entrepreneurs.



**Important:** except for cases of receiving public online services through the Diia portal.



## EDUCATION

### 1. Coverage of Tuition Fees (Higher Education - quota 2)

Internally displaced persons may be enrolled in state-funded places within the special quota-2.



**Important:** the regulation of quota-2 actually depends on the Procedure for admission to higher education adopted in the year of admission.



#### Eligibility Criteria

Persons who have a registered (declared) place of residence in the territory of active hostilities or the TOT of Ukraine as of a certain date (depending on the year of admission), who live or have moved from it.



#### Quota-2 size

The quota-2 size depends on the educational institution. It is usually set at 40% in displaced (temporarily displaced) higher education institutions, higher education institutions in Zaporizhzhia, Kyiv, Mykolaiv, Sumy, Kharkiv, and Chernihiv regions, and 10% in other educational institutions.

The quota does not cover all IDP applicants. In this case, and in the case of admission to study at the expense of individuals (legal entities), IDP applicants have the right to transfer to vacant budget places (if such places are available). Educational institutions may apply to the state customer for the allocation of additional budget places, but this does not guarantee the allocation of places, the allocation of a sufficient number of places, and the transfer of the applicant to them.



**Important:** from 2022, the right of applicants from the TOT Ukraine to enroll under quota 2 is not legally guaranteed. The availability of quotas and eligibility are determined by the procedure for admission to higher education, which is approved annually by order of the Ministry of Education and Science of Ukraine.

For more details, please visit the official [portal](#),  
or the NGO's [website](#).



## 2. Simplified Admission to Educational Institutions

IDPs can be enrolled in education under a simplified procedure. IDPs who have a registered (declared) place of residence in the territory of active hostilities or the TOT Ukraine, as well as those who are staying there or have moved from there after January 1 of the year of admission, can enter higher education institutions under a simplified procedure.

### Simplified Admission Procedure

The simplified admission procedure provides applicants with the possibility of admission based on: an interview (entrance examination) or an interview combined with a creative competition, instead of the National Multi-Subject Test (NMT); remote (distance) admission procedures; admission on the basis of a birth certificate, including cases where documents certifying completion of secondary education are unavailable.

It is possible to apply under the simplified procedure to institutions of vocational (vocational-technical), pre-higher, and higher education. You cannot apply under the simplified procedure to obtain a master's degree (except for medical, pharmaceutical, and veterinary fields) and above.

In the absence of documents confirming basic or complete secondary education, admission is carried out through specially established educational centers "Crimea-Ukraine" and "Donbas-Ukraine", which operate on the basis of certain pre-higher and higher education institutions.

This procedure applies exclusively to applicants who, in the year of admission, are residing in or have been displaced from territories of active hostilities or the temporarily occupied territories (TOT) of Ukraine. In the case of displacement prior to the year of admission, applicants are not entitled to simplified admission. Educational institutions require applicants to provide documents confirming their residence or displacement from the specified territories to government-controlled areas.

Despite the absence of a ban on simplified admission for applicants who are temporarily abroad in the regulations on admission, in practice they may be refused.

**!** **Important:** despite the simplified admission mechanism, admission issues are additionally regulated each year by the procedure for admission to higher (pre-higher) education.

For more details, please follow the [link](#).



### 3. Social scholarship

Internally displaced students can receive a social scholarship.



#### Eligibility criteria

Internally displaced students who are studying under a state order in full-time higher education institutions, in full-time or part-time professional pre-higher education institutions, until they complete their studies, but not longer than until they reach the age of 23.



**Important:** from 2025, IDP students who applied for it after reaching the age of 18 will also be eligible for a social scholarship.



#### The amount of the social scholarship is:

- for higher education applicants – UAH 1,180;
- for students of professional pre-higher education – UAH 890.

For more details, see the Procedure for the Use of Funds Provided by the State Budget for the Payment of Social Scholarships to Students (Cadets) of Institutions of Professional Pre-Higher and Higher Education, approved by the Cabinet of Ministers of Ukraine Resolution No. 1045 dated December 28, 2016.

